

# Health Care Quality Education Training and Mentoring

**CUSTOMIZED TRAINING PROGRAMS TO ENSURE THAT YOUR STAFF HAS THE KNOWLEDGE TO EFFECTIVELY MANAGE QUALITY AND CLINICAL ANALYTICS**

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## **BUILD YOUR TEAM'S QUALITY EXPERTISE**

Health Data Decisions provides expert education programs and ongoing support and mentoring that can help keep your team improve and stay at the top of their abilities. Quality measurement is becoming more difficult and more important, as reporting requirements such as Stars or HEDIS® have not been relaxed in the face of pandemic disruptions. Health Care quality expertise is difficult to find; enhancing your own team's skill set is the most efficient way to meet new requirements as they come.

## **TARGETED EDUCATION**

Health Data Decisions will diagnose your education needs and create a customized program from a wide-ranging catalog of topics. Organizations vary and there is no one-size-fits-all approach. Each topic can be customized to job function so that both the selection and depth of topics match the needs of the audience.

### **Quality Management**

How to run a HEDIS® review

In depth measure examination

Best practices in chart review

Audit preparation

Quality improvement activities

### **Analytics and IT**

Use of measurement software

Advanced quality data review

Supplemental data integration

Forecasting of rates

Reporting best practices

### **Operations and Provider Relations**

Business value of HEDIS® and quality

Understanding quality measurement

Explaining results to providers

Explaining quality to members and sponsors

## **TRAINING MODELING AND MENTORING**

To help maintain and enhance learning over time, an ongoing support and mentoring program is available. This includes:

- Topical webinars
- Technical assistance
- Evaluation of skills
- Direction on future learning topics



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