

# Quality Data System Transition Planning and Management

INVEST IN EXPERT SUPPORT TO NAVIGATE THE MANY CHALLENGES THAT A CERTIFIED QUALITY MEASUREMENT SOFTWARE TRANSITION WILL PRESENT

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## HOW HDD CAN HELP

### INTERNAL OPERATIONAL SUPPORT

Make sure you have the right people doing the right things. Staffing can present challenges during an implementation as your team needs to stay dedicated to day-to-day operations.

HDD offers expert consultants that have supported many implementations and are ready to help with:

- Input ETL requirements
- Data mapping
- Project configuration
- Project governance
- Requirements gathering from across the organization
- Troubleshooting and issue resolution with the vendor

### INTEGRATION WITH DOWNSTREAM REPORTING

What does your organization do with the detail data from your quality engine?

- Member-level compliance detail (quality gaps) are used in many downstream reports and support many QI programs
- Seamless transition from your current engine to your new engine is vital to keeping these reports and processes running smoothly
- Don't let an engine switchover impact business continuity

### CUSTOM MEASUREMENT

Your plan may report state-specific measures for ACO programs or similar, or you may have proprietary measures you've built to support Quality Improvement, member outreach, and provider scorecarding.

- Measure specification review and translation to new system
- Rate review and deep dive into variations



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# Quality Data System Transition Planning and Management

INVEST IN EXPERT SUPPORT TO NAVIGATE THE MANY CHALLENGES THAT A CERTIFIED HEDIS® SOFTWARE TRANSITION WILL THROW AT YOU

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## ROOT CAUSE ANALYSIS

Understanding the differences in Eligible Populations, Rates and Exclusions produced by your legacy engine and your new engine is vital to a successful implementation.

- Deep dive analysis
- Identification of errors with input data and resolution recommendations
- Explanation for valid differences

## CHASE LOGIC

Ensure there is no drop off in coverage with your chase logic when you switch engines.

- Analysis of prior year chase rules, results, and project outcome
- Configuration and selection of chase logic in new system
- Strategy to improve input provider data/chart location data
- Reduce volume of chart chase while obtaining the same or better results

## READINESS ASSESSMENT

Ensure your organization is prepared to support a successful implementation.

- Identification of underfunded or understaffed areas vital to engine implementation
- Process review and improvement recommendations
- Evaluation of organizational priorities; comparison to system capabilities and gap identification

