

# Rapid Risk Adjustment Assessment

COMPREHENSIVE EVALUATION OF RISK PROGRAMS WITH FOCUS ON REVENUE OPTIMIZATION AND PROJECTION, OPERATIONAL INTEGRATION AND UNDOCUMENTED RISK

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## WHAT HDD DOES

We follow your data from member to CMS and back to identify all the touchpoints where data may be missed, dropped, or distorted. We create a roadmap to integrate risk throughout your organization to produce the most accurate results at the lowest cost.

How do your current organizational structures and processes align with risk adjustment outcomes? Verifying that all data is collected to support clinical documentation requires looking beyond the risk adjustment department. Health Data Decisions' broad approach leverages operations in Member management, Provider relations, Compliance, and Quality to get the most out of your risk adjustment.

## MEMBER

Your members are the focus for risk adjustment from enrollment to final reconciliation. Controlling churn to make sure reality matches CMS reports while capturing relevant data from the member record is essential for any plan. Our assessment makes sure dual eligible, ESRD, and institutional flags accurately capture added risk for these members.

## PROVIDER

Including the person supplying the clinical inputs for risk adjustment is essential. By reviewing how provider data is stored, updated and accessed we ensure chart chases, suspecting and education programs get to the doctor documenting the diagnosis. Contacting the right doctor about the right visit reduces administrative demands on both sides, increasing ROI.



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## ARE YOU OPTIMIZING YOUR RISK ADJUSTMENT REVENUE?

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### COMPLIANCE

CMS rules and regulations enforce strict requirements on Medicare Advantage plans. Risk and compliance can meet them much more easily when they work together. Aligning the flow of data with rules makes audits go smoothly.

### QUALITY

Significant overlap with quality programs such as Stars can lead to unnecessary extra work when the programs are not aligned. Including them in the risk adjustment process leverages existing data and can improve rates for both.

### SUPPORT

Every part of your organization that touches risk adjustment can impact risk data. Claims processing, IT networks and databases can place limits on revenue unless risk adjustment is taken into consideration. We review the timing and transformation of claims, pharmacy, and revenue data through your systems to identify barriers to capturing and coordinating risk data.

### VENDOR ASSESSMENT

Outsourcing some operations can result in financial and operational efficiencies. When done without regard to the impact on risk, wasted effort and lower risk scores can be the result. We provide expertise and best practices on how to leverage outsourced pharmacy, chart reviews, and analytics to best support risk.

